

Quality Procedure	Quality Management System (QMS) Policy		
Approved by: Jing Luo	Date: 09/03/2022	QESP-5.2.1	Revision: B
Updated by: Ian Cuthbert	Document Owner(s)	Acting Manager Director / Quality Manager	

## Quality Management System (QMS) Policy

Servotest is a UK-based specialist supplier of innovative custom servo-hydraulic mechanical testing solutions. We strive to provide a friendly and flexible approach to delivering cost-effective and innovative test solutions. As a key supplier in our chosen markets, our objective is to deliver excellent services for our customers, resulting in safe, fair and professional products and services at all times.

The primary objective of Servotest Testing Systems Ltd is to provide services that consistently meet or exceed the customer requirements.

To achieve this objective, we have installed a Quality Management System to meet the requirements of ISO 9001:2015 and ISO 14001:2015, giving due consideration to the requirements of Health and Safety at Work and relevant regulatory requirements identified as applicable to our business.

It is the company policy to ensure that all employees are fully cognisant of the requirements of the Quality Management System and are appropriately trained to ensure its continued effectiveness.

The System including this Policy is continually monitored and evaluated for its applicability and effectiveness through internal auditing and management review to identify and implement opportunities for improvement and through continual performance monitoring ensure we are in line with our continuous improvement aims.

Signed:



Jing Luo  
**ACTING MANAGING DIRECTOR**

**Date 28-06-2022**